



# EXTRA MILE PLAN

# For vehicles with factory warranty remaining.

Includes all Plus coverage

#### **Deductible**

· Any deductible for repairs covered by factory warranty

#### ABS

- Accumulator
- · Electronic control processor
- Hydraulic pump
- Isolation dump valve

#### ABS (Cont'd)

- Motor assembly
- Pressure modulator valve
- Wheel speed sensors

# **PLUS PLAN**

### Includes all Base coverage

### **Engine**

- Engine mounts
- Harmonic balancer & bolt
- · Oil pan
- Timing & valve covers
- Vacuum pump

#### **Turbo** all internal parts:

- Bearings
- Supercharger housing
- Turbo charger housing
- Vanes
- Wastegate

#### **Transmission**

- Transmission mounts
- Transmission oil pan

#### **Drive Axle**

- Axle shafts
- Center bearings

## Drive Axle (Cont'd)

- Double offset joints
- Differential cover
- Drive shaft center bearings
- Propeller shaft
- Yokes
- 4WD locking hub

### Steering

- Electric power steering motor
- · Main & intermediate steering shafts & couplings
- Power steering pump
- Steering column
- Steering shaft pivot joint

#### **Electrical/High Tech**

- Convertible top power motor
- Electronic ignition module
- Idle air control motor

### Electrical/High Tech (Cont'd)

- · Idle air control valve
- Ignition coil pack
- Ignition distributor
- Ignition management controls:
- AIT sensor (air intake temperature)
- CAM or crank sensor<sup>o</sup>
- Coolant temperature sensor
- CPS (crank position sensor)
- Knock sensor
- MAF sensor (mass air flow)
- MAP sensor (manifold absolute pressure)
- 02 sensor (oxygen)
- Powertrain control module (PCM, known also as ECM or ECU)
- TPS sensor (throttle position)
- Transmission input/output speed
- Keyless entry transmitter & receiver
- · Windshield washer pumps, front & rear

### **Fuel Delivery System**

- Diesel fuel injectors
- Diesel fuel pumps
- Fluid pressure regulator
- Gas fuel injectors
- · Gas fuel pump
- · Metering valve/pressure regulator

#### **Air Conditioning**

- Accumulator
- Clutch bearing
- Condenser Evaporator
- Compressor
- Expansion valve
- Compressor clutch
- Idler pulley
- Compressor seals Receiver/drier

# Rental Up to 5 days

# **Optional Coverage Available**

ABS

# **BASE PLAN**

# Includes all Powertrain coverage

#### **Engine**

- Flywheel/flex plate
- Water pump

# **Electrical**

- Alternator
- Electric radiator cooling fan motor
- Power door lock actuator
- Power seat motors

# Electrical (Cont'd)

- Power window motors
- Starter motor
- · Starter motor drive assembly
- Starter solenoid
- Voltage regulator
- Windshield wiper motor, front & rear

### **Drive Axle**

- CV joints
- Universal joints & wheel bearings

# **Steering**

- All internal parts:
- · Steering rack & pinion unit

# **Brakes**

- · Master cylinder
- Vacuum power assist booster

- covered repair, (excluding A/C refrigerant)
- Reasonable diagnostic charges

# Rental Up to 3 days

# **Optional Coverage Available**

Air Conditioning

# **POWERTRAIN PLAN**

# **Engine**

All internal lubricated parts:

- Camshaft & bearings
- Connecting rods & bearings · Crankshaft & bearings
- Exhaust valves
- Hydraulic & solid lifters
- Intake valves
- Main bearings • Oil pump, gears & pickup screen
- Pistons • Piston rings & wrist pins
- · Rocker arms & shafts
- Timing belt & gears • Timing chain
- Valve push rods

# · Valve springs & retainers **Transmission / Automatic**

All internal lubricated parts:

- Bands
- Bearings

- Transmission / Automatic (Cont'd)
- Bell housing
- Bushings Friction & steel clutch plates
- · Gears & shafts
- Governor
- Lock-up converter • Pump
- · Servo unit
- Steel drums • Torque converter
- Transmission case\* Valve body & plate

# **Transmission / Manual**

All internal lubricated parts:

- Bearings
- Bushings
- Gears & shafts
- · Main drive gear · Main shaft
- · Shift forks

Steering gear box

- Calipers
- Wheel cylinders

- Transmission / Manual (Cont'd)
- Spacers
- Synchronizer drums Synchronizers
- Transmission case\*
- 4WD & AWD Transfer case?
- All internal lubricated parts:
- Bearings Gears
- Bushings Sleeves Chains
  - Sprockets

All internal lubricated parts:

# **Differential**

- Bearings
- Bushings

# Fluids & Filters/Diagnostics

- · Any fluids & filters required for a

- ABS

# **Differential** (Cont'd)

• Spider gears & side gears

- Differential housing\*
- Ring & pinion gears Spacers

- **Seals & Gaskets** Internal leaks of:
- Cylinder head gasket • Intake manifold gasket · All other seals & gaskets in conjunction

# **Optional Coverage Available**

Air Conditioning

with a covered repair

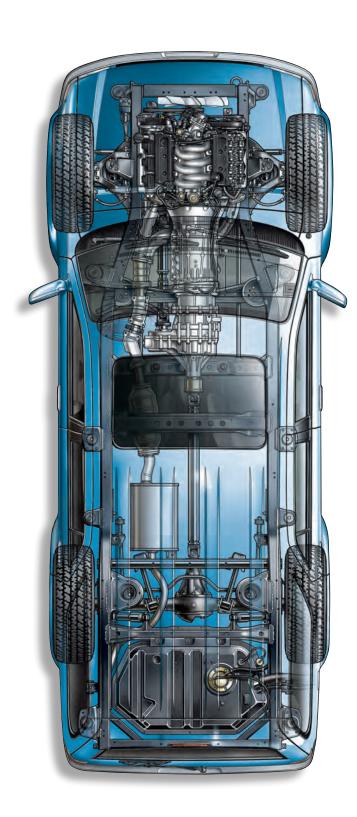
• Fluids & Filters/Diagnostics

\*Covered only if damaged by the failure of an internal lubricatd part. Emergency Road Service Included on ALL Plans, even Powertrain!

These are general guidelines. See your contract for details.



# PREMIER PLAN



# Premier covers everything in all of our other plans – and more – even rental up to 6 days!

In fact, it's so comprehensive that this "exclusionary" contract lists only the things not covered. In other words, if it's not listed on the contract, IT IS COVERED!

Your Premier Plan covers practically all factory-installed mechanical and electrical operating parts, except a few items involved in scheduled services and normal wear and tear.

Exclusions include, but are not limited to:

- Regular maintenance services as recommended by the manufacturer
- Normal maintenance parts and services such as engine tune-ups, batteries, filters, fluids, A/C refrigerant, hoses and belts, wiper blades, brake pads, tires, wheels and balancing, exhaust system, catalytic converter and manual clutch components
- Windows, head lamps, trim, moldings, upholstery, convertible tops, paint, sheet metal and flexible body parts, bumpers, structural framework, door panels and handles
- Aftermarket accessories or equipment not installed by the manufacturer
- · Repairs to meet emissions standards
- Hybrid vehicle battery

# **Emergency Road Service Included on ALL Plans!**

These are general guidelines. See your contract for details.





# **POWERSPORTS PLAN**

Our Powersports Plan offers extended protection for the following vehicles:

- Motorcycles (on- and off-road)
- ATVs
- Personal Watercraft
- Snowmobiles

Ride with peace-of-mind, knowing that Preferred Powersports Plans cover all internal lubricated parts in your:

- Engine
- Transmission
- Primary Drive
- Final Drive Shaft
- Steering
- Brakes

- Gauges
- Suspension
- Electrical
- Fuel Systems
- 4 x 4 Mechanics

#### Diakes

#### Plus

- Towing & Delivery (for covered failures)
- Seals & Gaskets (optional coverage)

Powersports plans are "exclusionary," meaning that your contract will list the items and conditions that are NOT covered. You take care of routine maintenance, we'll take care of the rest of the mechanicals. Talk to your dealer or refer to your contact to review the specific exclusions, and get ready to ride confidently with the leader in aftermarket service contracts.

Preferred Powersports Plans are available only through select dealerships that have proven that they deal in quality, dependable preowned vehicles. If anything covered by your Preferred Warranty plan breaks, you deal directly with us, and you can count on quality repairs and fast, hassle-free payment. Period.

You get peace-of-mind, and we get the best advertising there is: the recommendations and loyalty of satisfied customers and dealers.

These are General Guidelines. Covers parts and labor. See your contract for exclusions and details.

Toll-Free Hotline for claims is 800-334-4841.

# A Quality Company That Goes The Extra Mile.

- Insured by an A- rated (Excellent) carrier
- Rated A+ by the Better Business Bureau
- Committed to the highest levels of integrity and service since 1992
- Preferred Warranties is the company that changed the image of aftermarket protection plans
- Prompt, friendly, personal customer service no voice mail or automated attendant
- Claims paid in 5 days quaranteed!
- · ASE-certified claims adjusters

# Frequently Asked Questions

## "What do I do if I think I have a claim?"

Call us.We'll see if your problem is covered, and tell you what to do next. Our phones are staffed during traditional business hours, and our answering service is available to take messages 24 hours a day. Or visit us online to open a claim, and we'll call you back during business hours.

# "Can I use my regular repair shop?"

Yes. We'll be glad to work with them, and our experienced claims adjusters can make sure that the repairs are made right and the costs are fair. If you don't have a favorite shop, we can probably refer you to one in our network of quality repair centers.

# "Who pays the shop?"

We make every effort to pay the shop directly so you keep your money in your pocket. If you choose a shop that won't accept direct payment, we'll reimburse you promptly.

## "How long will that take?"

Less than a week. Once the repair is finished and we've received the paperwork, your claim will be processed and mailed within five working days. Guaranteed!

### "What if something breaks when I'm out of town?"

With our vast network, we'll probably be able to find a quality repair center for you anywhere in the country.

# "How do I get a Preferred Warranties' service contract?"

Only from your dealer when you purchase a vehicle. Just review the options, costs, and contract with your dealer, and choose your plan. No extra vehicle inspection will be necessary. You'll get your Preferred Warranties' service contract at the same time that you purchase your vehicle. (NOTE: This will be your only chance. If you decline the coverage, you cannot change your mind at a later date.)